



Hamptons Homeowners Association 2023 Pool Rules

Pool Management Company: Trident Pool Group
www.tridentpoolgroup.com 704.895.0818

Pool Chairpersons: Matthew Shope 865.387.6900
Vanae Shope
Email: hamptonspoolchair@gmail.com

Pool Fobs: Please contact pool chairperson

Pool Phone Numbers: Doyers Pool – 704-895-9913 Vixen Pool – 704-897-8529

Pool/Tennis Fob System

A fob entry system is utilized to control access to better manage and secure the pool and tennis amenities. These fobs are required to electronically unlock the gates at the pools and tennis courts. This system will allow the HOA board to better track usage of the facilities as well as monitor and protect these amenities. The fobs will only operate/unlock the gates during normal operating hours. The system is automatically disabled during off-hour periods.

Fob Replacements

- One complimentary fob will be distributed per Hamptons household.
- One additional fob can be purchased for \$55.00.
- Replacement for a lost fob can be purchased for \$55.00.
- In order to better manage the facilities, there will be a cap of two fobs per household.

Fob Usage Restrictions

- Do not share your fob with non-residents.
- Guests must be in the company of a Hamptons resident when using the pool/tennis amenities.
- When a house is sold, all fobs issued to that household must be returned to the current Pool Chair(s) or a \$55.00 fob fee will apply. Please note: these fobs are not transferable to a buyer. A new owner must contact the pool chair to obtain a new fob.
- In the case where a fob is temporarily misplaced/not available or not functioning and a resident wants to enter the pool, please contact Matthew Shope (Pool Co-Chair) at 865.387.6900 or hamptonspoolchair@gmail.com directly or ask a lifeguard to do so in order to request admission to the pool.

Disabled Fobs and Loss of Privileges Protocol:

- At the start of pool season, fobs will not be activated if a balance remains on an owner's account. Residents may not access the neighborhood amenities, including the pools, if you have a balance on your HOA account.
- Failure to follow the general pool rules can/will result in a warning and, upon an additional infraction(s), will result in being called to a hearing before the HOA board. The board has full

authority to deactivate a fob for a specified period of time (i.e. one week, two weeks or remainder of the current pool season), depending upon the severity of the infraction(s).

- The HOA board has full authority to implement immediate suspension of a pool fob for severe infractions including, but not limited to, entering the pool area during unauthorized hours, vandalism of the amenities, interfering with published Swim Team activities, and harassment of the board members, committee members or lifeguard staff. If this occurs, the owner will be notified as soon as possible and given the opportunity to meet with the board within two weeks of the deactivation. Dependent upon the nature of the infraction, the board has full discretion and authority to determine whether or not a fob will be reactivated during the current pool season.

IMPORTANT NOTE

Security Cameras: Security/video cameras are installed at both pools, clubhouses, and tennis courts. In times of unauthorized entry and/or vandalism or other similar event, video footage will be shared among board members and, if necessary, with committee chairpersons for the purposes of potential identification. (These images will not be shared with other members of the community for safety and liability purposes.) In addition to possible loss of amenities privileges, the board can/will share this footage with the Huntersville Police Department for further legal action, if warranted.

GENERAL POOL RULES:

1. **If any members believe there is a violation of the following rules, or feel the pool staff is acting improperly – please notify the Pool Chairs and Pool Manager, immediately.**
2. **Membership pool fobs must be used for admittance to the pool area during the hours the pools are open. If a member of your party does not have a fob, you will not be admitted unless permission has been granted from the pool chair(s) or a board member. No exceptions. Fobs are not to be shared by residents.**

NOTE: THE POOL FOBS ARE WATER RESISTANT BUT **ARE NOT WATERPROOF**. PLEASE DO NOT BRING YOUR FOB INTO THE POOL.

3. At no time may residents or their guests gain access to the pools while they are closed. If residents, including their children or guests, trespass by entering the pools while closed, the HOA board will refer the matter to the Huntersville Police Department. This is a serious liability for the neighborhood; please respect the pool rules and make sure your children understand them as well.
4. **Members may bring guests to the pools. A pool register will be maintained at each pool for members to sign in guests at each visit. Members must accompany guests.** Bringing more than six (6) guests per member household requires prior approval from the Pool Committee Chair. The number of visits by the same guest is limited to no more than ten per month. A guest is defined as anyone outside the member's residence. Children ages 14 – 18 may bring up to two guests (ages 14 or older) unless accompanied by an adult throughout the visit. Children under the age of 14 may not bring guests unless accompanied by an adult throughout the visit.

5. Full-time sitters employed by homeowners for their children must be given a written permission stating that they are in representation of the parents. A letter must be written by the homeowner and submitted to the Pool Manager prior to the sitters' use of the pool. **Sitters must sign in at the onset of every visit.**
6. All children will be asked to take a swim test in order to use the slide at the Doyers pool. If the test is completed successfully, a child will be given a wristband to wear which alerts the lifeguards as to who is permitted to use the slide. These wristbands are available from the lifeguards on duty and should be obtained at each visit to the Doyers pool.
7. Children (under the age of 10) and non-swimmers shall not be permitted to use the swimming pools unless accompanied by an adult or older sibling (14 years or above) who shall keep constant watch on and be responsible for the non-swimmer.
8. Children, between the ages of 10 and 13, are permitted to take a swim test and receive the status of "provisional swimmer" which enables them to be at the pool without being accompanied by an adult. They will receive a provisional swim tag that they must bring to the pool each time. Provisional swimmers may not bring guests or other children under the age of 10. Children who have not demonstrated adequate swim skills to the on-duty lifeguard will be asked to leave if unaccompanied by an adult. These children must obey the pool rules at all times, or a warning will be issued to the resident and potential loss of privileges may result.
9. Use of the kiddie pools shall be limited to children 5 years of age or under when accompanied by an adult.
10. Running and rough or boisterous conduct will not be tolerated. Persons violating this rule will be ejected from the pool area at the discretion of the lifeguards.
11. Only the restroom areas of the clubhouses are open during pool hours. **At no time shall swimmers enter the clubhouses wearing a wet bathing suit.**
12. Kickboards, floats, or other inflatable devices may be allowed in the pools at the discretion of the lifeguards. If use of these devices presents a risk to others, lifeguards have the right to ask for their removal. The throwing of footballs, tennis balls, baseballs, etc. is NOT permitted inside the fenced pool area at any time. "Soft" water-safe balls may be used when the pool is not crowded and at the lifeguard's discretion.

Admission shall be refused to anyone with skin abrasions, colds, cough, inflamed eyes, infections, or wearing bandages.

13. No disposable diapers are allowed in the pools. Swim-approved diapers will be required on all non-potty-trained children. **If a child defecates in the pool and is not wearing an approved swim diaper, their parents will be levied a \$150.00 cleaning fee. Should this happen with a guest, the homeowner will be levied. Parents, please pay special attention to this rule as it is for everyone's safety and health. The Mecklenburg County Health Department advises that**

should a “diaper accident” occur, the pool will be closed anywhere from 2 – 24 hours for cleaning, chlorinating, etc.

14. **Smoking, vaping and chewing gum are not permitted in the pool area. If residents or guests engage in these prohibited behaviors, you will be asked to leave the pool.** If the person(s) refuse to leave, the board, committee members, and/or lifeguard staff will contact the Huntersville Police Department for assistance.
15. All food and beverages should be kept at the tables and lounge chair areas. No food or drink will be permitted in the pools. Persons bringing food or beverages are responsible for clean-up and disposal prior to leaving. Trash must be disposed of in the proper container.
16. **NO GLASS CONTAINERS of any kind are allowed in the pool area at any time – this is for everyone’s safety.**
17. No pets are allowed inside the pool fence or tied to the pool fence.
18. Bikes cannot be parked on sidewalks entering the clubhouse or pool areas.
19. **The cost of any property damage due to negligence or abuse will be charged to the responsible resident. Residents are responsible for the actions of their guests and children.**
20. Residents and their guests agree to save harmless the Association from any and all liabilities and actions whatsoever created by a member or guest in the swimming pool areas, except when such loss, injury, or damage can be clearly proven to have resulted from, and been approximately caused by the direct negligence of the Association or pool employees in the operation, care, or maintenance of the premises, or any portion of or facility upon the property which the premises are a part.
21. Hamptons Homeowners Association is not responsible for loss or damage to personal property.
22. **No abusive or objectionable language will be permitted on Association property.** Residents or guests found to be harassing, abusing, or threatening others will be required to leave the premises and fob privileges will be immediately suspended until the resident meets with the board. If the person(s) refuse to leave, the board, committee members, and/or lifeguard staff will contact the Huntersville Police Department for assistance.
23. **Residents shall observe the 5 MPH speed limit in the driveway and parking areas.** The cul-de-sacs are to be used for dropping off or picking up purposes only. Please do not linger.
24. No unauthorized person will be allowed in the pump/filter rooms at any time. Under no circumstances are the drain lids to be removed from the bottom of the pool. No person is to play with the pool cleaning equipment, life ring, or other apparatus. Pool furniture will not be removed from the pool area at any time. Pool furniture shall not be used in the pool.
25. **Residents and guests are not to engage in extended conversations with the lifeguards, so as not to distract them while they are on duty.**

26. All children, 17 years and under will clear the pools for an adult swim the last 10 minutes of every hour. **Babies and toddlers may NOT accompany adults in the pool at this time.**
27. Only appropriate bathing suits will be permitted in the pools. The wearing of Bermuda shorts, jeans, cut-offs, “thong” bathing suits, etc. is forbidden. Please be reminded this is a family-friendly neighborhood and dress appropriately. **If residents or guests are dressed inappropriately, you will be asked to leave the pool.** If the person(s) refuse to leave, the board, committee members, and/or lifeguard staff will contact the Huntersville Police Department for assistance.
28. **At no time should anyone hang on or otherwise abuse the basketball goal at the Vixen pool.** First violation of this rule will result in an immediate two-week suspension of privileges. If a second warning is required, privileges will be suspended for the remainder of the swim season.
29. The pool telephones can be used for local calling only. **Calls are limited to two minutes.**
30. All pool parties must be scheduled at least 7 days prior to the event date and coordinated through the pool management company (Trident Pool Group). You will be responsible for paying for any additional guards required. Failure to notify the pool management company in writing of your intent to host a party will result in either denial of your party or an additional charge of \$50.00 to pay the pool management company for finding guards at the last minute. **ONLY THE VIXEN POOL WILL BE AVAILABLE FOR PARTIES STARTING IN JUNE.**

DOYERS POOL SLIDE OPERATION AND RULES:

31. The pool slide is to be operated with water running down the flume at all times.
32. **Users must be able to swim.** All children under the age of 10 must pass a lifeguard swimming test prior to using the slide. Guards may ask any user to demonstrate swimming ability at their discretion.
33. All children who pass the swim test will be given a wristband to wear in order to use the slide. These wristbands are available from the lifeguards on duty and should be obtained at each visit to the pool.
34. **NO FLOTATION DEVICES** of any kind or loose clothing may be worn while sliding.
35. Maximum weight for slide is 280 pounds.
36. Two lifeguards are required to be present during the operation of the slide.
37. Use of the pool slide is not recommended for pregnant women.
38. Users must not be under the influence of alcohol or drugs.
39. Only one person at a time is allowed to slide down the flume. There can be no chain of people. Once the slide ride is completed – move away from the slide discharge chute.
40. Adults may not hold children while sliding.
41. **Users must go feet first only!** Absolutely no diving!
42. There can be no stopping inside of the flume.
43. No slide mats may be used.
44. At no time is swimming around or hanging on the bottom of the slide permitted.
45. No one shall try to enter the slide from the bottom at the water’s edge.

46. No more than two individuals at a time are permitted on the stairs or platform leading to the slides. A line shall be formed at the bottom of the stairs, as necessary.

Procedures for Booking Pool Parties 2023

If you are planning on hosting a **pool party** at the Vixen Pool, the following are the procedures for booking your event:

1. The Pool Party Request Form can be found at www.tridentpoolgroup.com under the "REQUEST A POOL PARTY" button on the main screen.
2. The Pool Party Request Form will ask for similar information that was asked on the hardcopy form in years past. Payment will be accepted online. Upon the completion of booking the party or special event, you will receive a confirmation email that we have received your party request; this DOES NOT guarantee that the party has been approved by Trident Pool Group.
3. You will receive a final confirmation email and approval from a Trident Pool Group representative within two (2) business days.
4. If you have questions related to pool parties, please contact the Trident Pool Group.

You must book your party AT LEAST one week prior to the event date to give the manager adequate time to find lifeguards. ***Small parties may be double-booked – in this event, both parties will be informed and given the option of rescheduling.***

If you wish to use the Vixen Clubhouse as well, BOOK IT SEPARATELY by emailing the Vixen Chair at vixenclubhouse@gmail.com; please do not contact the Pool Committee on clubhouse affairs. Book your desired date for the clubhouse before booking the pool.

If you are having a party at the Vixen Clubhouse, ***YOUR GUESTS MAY NOT USE THE POOL UNLESS YOU HAVE FILLED OUT THE ONLINE POOL PARTY REQUEST FORM AND PAID FOR YOUR LIFEGUARDS PRIOR TO THE EVENT.*** (Please refer to Procedures for Booking a Pool Party.)

The Vixen Pool may not be blocked off the rental calendar to accommodate bookings at the Vixen Clubhouse.

**Thank you for your cooperation.
Enjoy the pools and have a great summer!**